## § 291.107

at the following address: Director, Minerals Management Service, Attention: Policy and Management Improvement, 1849 C Street, NW., Mail Stop 5438, Washington, DC 20240-0001; and

- (b) Include a nonrefundable processing fee of \$7,500 under \$291.108(a) or a request for reduction or waiver of the fee under \$291.109(a); and
- (c) Serve your complaint on all persons named in the complaint. If you make a claim under §291.111 for confidentiality, serve the redacted copy and proposed form of a protective agreement on all persons named in the complaint.
- (d) Complaints shall not be filed later than two (2) years from the time of the alleged access denial. If the complaint is filed later than two (2) years from the time of the alleged access denial, the MMS Director will not consider the complaint and the case will be closed.

[73 FR 34640, June 18, 2008, as amended at 74 FR 46910, Sept. 14, 2009]

## § 291.107 How do I answer a complaint?

- (a) If you have been served a complaint under §291.106, you must file an answer within 60 days of receiving the complaint. If you miss this deadline, MMS may disregard your answer. We consider your answer to be filed when the MMS Director receives it at the following address: Director, Minerals Management Service, Attention: Policy and Management Improvement, 1849 C Street, NW., Mail Stop 5438, Washington, DC 20240-0001.
- (b) For purposes of this paragraph, an answer means a comprehensive written brief stating the legal and factual basis refuting the allegations in the complaint, together with supporting material. You must:
- (1) Attach to your answer a copy of the complaint or reference the assigned MMS docket number (you may obtain the docket number by calling the Policy and Management Improvement Office at (202) 208–2622);
- (2) Explain in your answer why the action or inaction alleged in the complaint does not violate 43 U.S.C. 1334(e) or (f)(1)(A);
- (3) Include with your answer all documents in your possession or that you can otherwise obtain that support the

facts in your answer including, but not limited to, contracts and any affidavits that may be necessary to support particular factual allegations; and

(4) Provide a copy of your answer to all parties named in the complaint including the complainant. If you make a claim under §291.111 for confidentiality, serve the redacted copy and proposed form of a protective agreement to all parties named in the complaint, including the complainant.

[73 FR 34640, June 18, 2008, as amended at 74 FR 46910, Sept. 14, 2009]

## § 291.108 How do I pay the processing fee?

- (a) You must pay the processing fee electronically through Pay.Gov. The Pay.Gov Web site may be accessed through links on the MMS Offshore Web site at: http://www.mms.gov/offshore/homepage (on drop-down topic list) or directly through Pay.Gov at: https://www.pay.gov/paygov/.
- (b) You must include with the payment:
- (1) Your taxpayer identification number:
- (2) Your payor identification number, if applicable; and
- (3) The complaint caption, or any other applicable identification of the complaint you are filing.

## § 291.109 Can I ask for a fee waiver or a reduced processing fee?

- (a) MMS may grant a fee waiver or fee reduction in extraordinary circumstances. You may request a waiver or reduction of your fee by:
- (1) Sending a written request to the MMS Policy and Management Improvement Office when you file your complaint; and
- (2) Demonstrating in your request that you are unable to pay the fee or that payment of the full fee would impose an undue hardship upon you.
- (b) The MMS Policy and Management Improvement Office will send you a written decision granting or denying your request for a fee waiver or a fee reduction.
- (1) If we grant your request for a fee reduction, you must pay the reduced processing fee within 30 days of the date you receive our decision.